How to Verify Authorize.Net Recurring Donations (ARB) Transactions are Configured Correctly with your Trail Blazer Database

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Overview

This article walks through the steps to setup recurring donations with **Trail Blazer** and your Authorize.Net account. If you don't yet have a merchant gateway setup this page on our site shows the companies we currently integrate with http://trailblz.com/Credit-Card-Payment-Merchant-Gateway/default.aspx?source=non-profit-manager.

Steps

Question: What does a good transaction look like?

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Answer: To verify go to the **'NEW' Payment Gateway** tab page under **Contributions**. Take note of the two highlighted items below:

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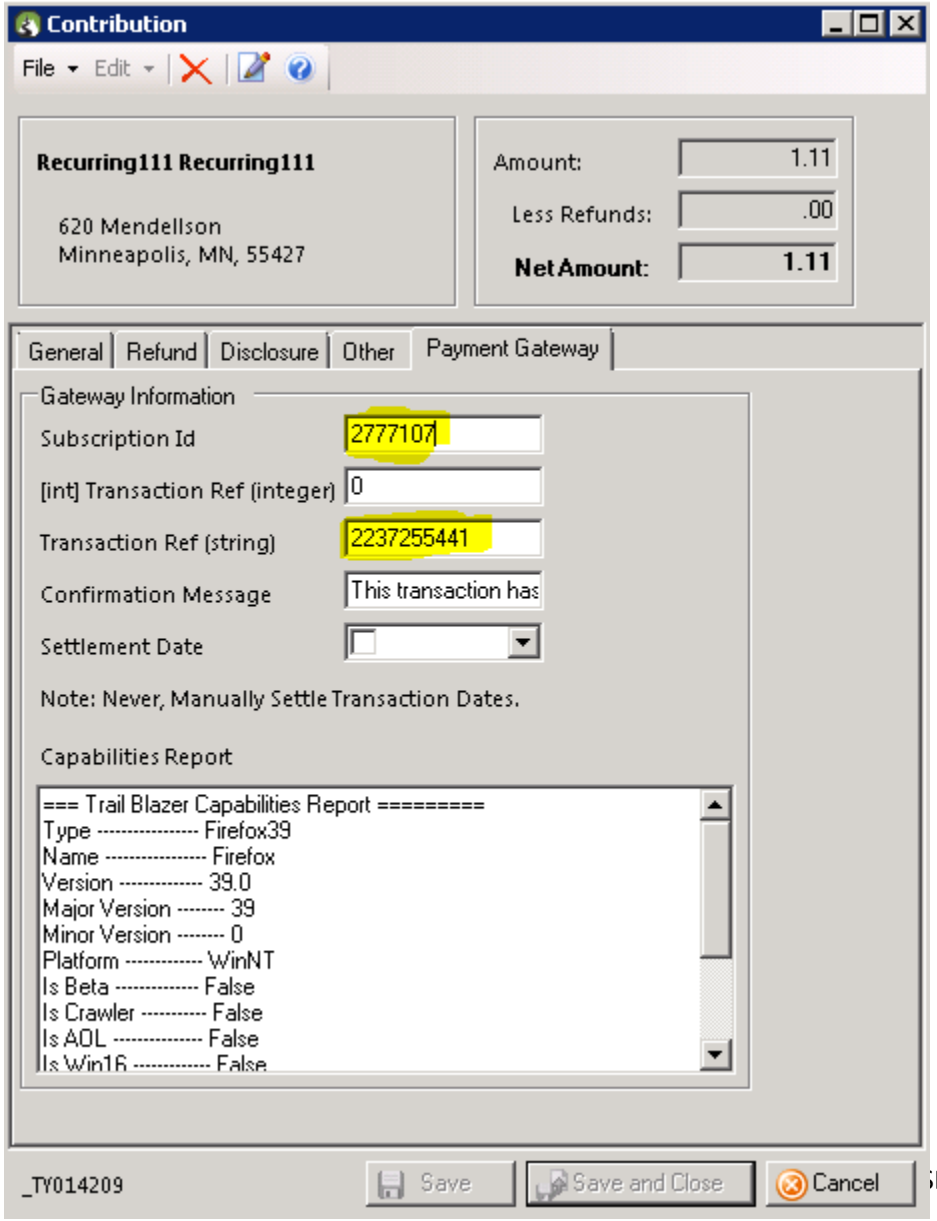

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Important: You may **need** to request that one of our techs looks this up for you in your database. You can contact us at **1-866-909-8700**.

Go to authorize.net, click on **Recurring Billing**, and then click on [**X** Subscriptions].

Img 1 – Click **Recurring Billing**

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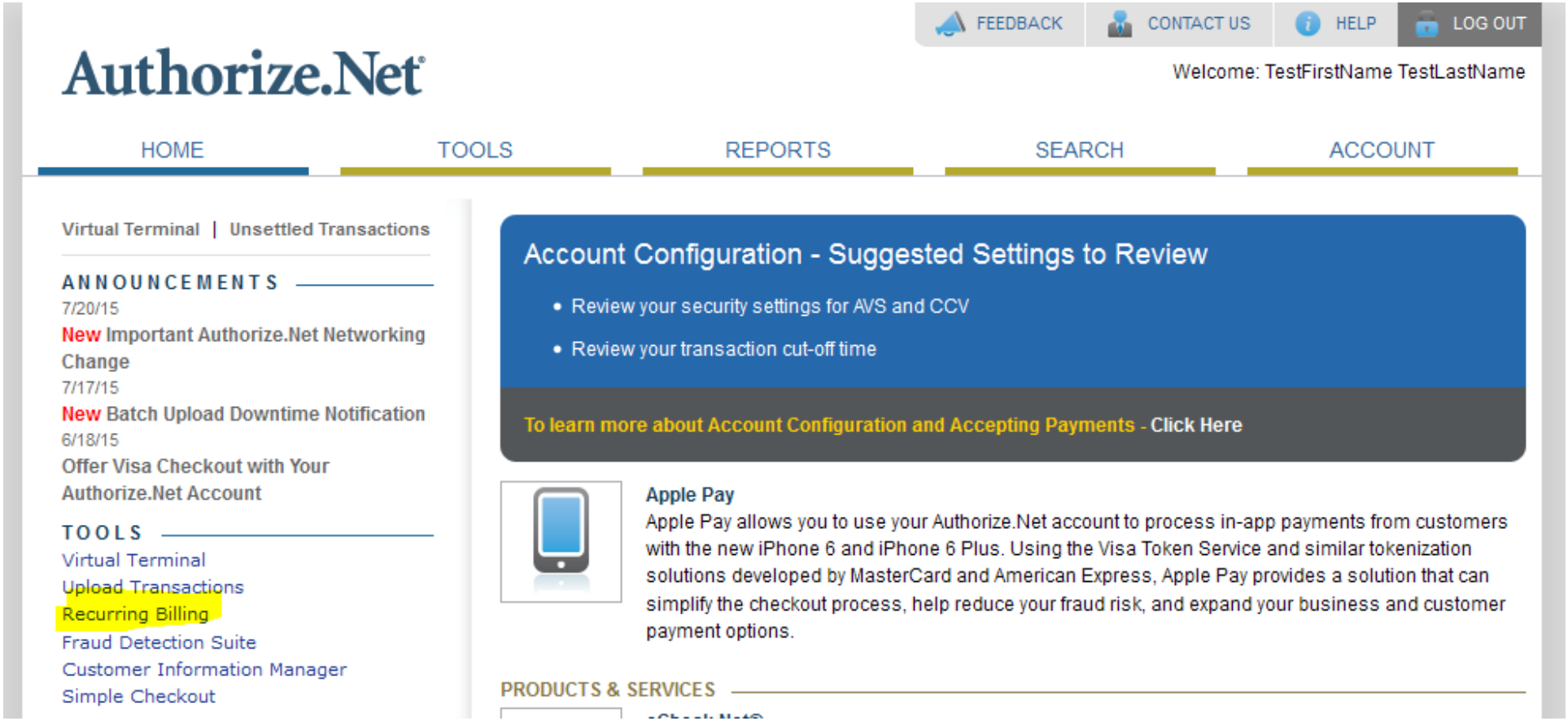

Img 2 – Click on **'Active' Subscriptions**

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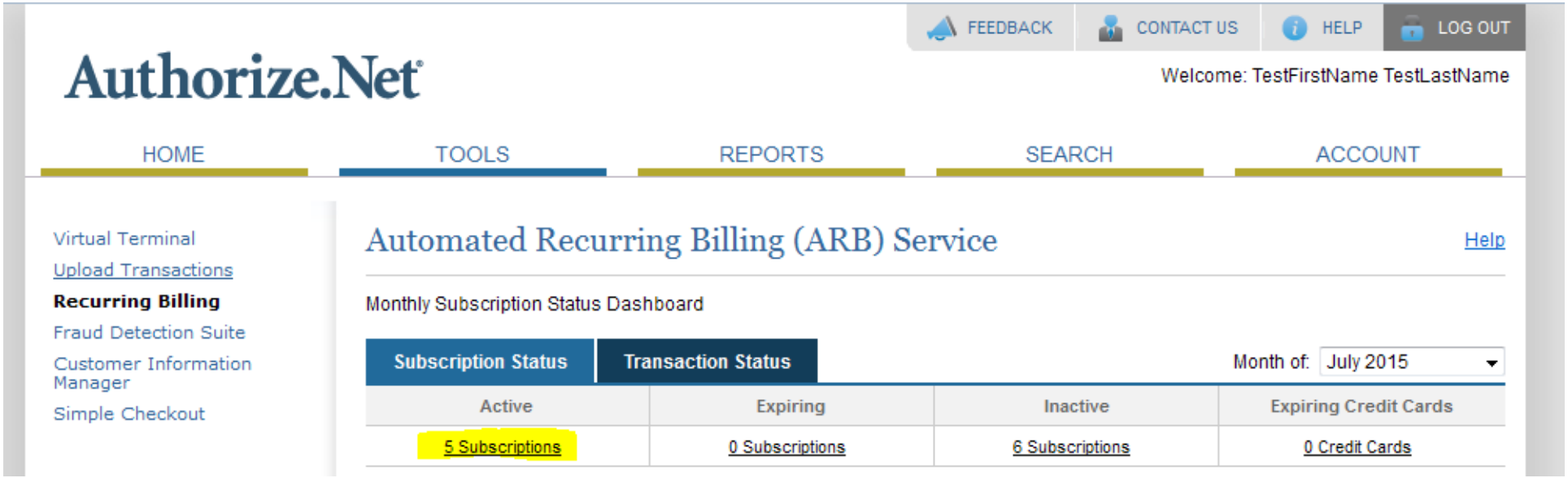

Click the subscription noted from **Trail Blazer** above.

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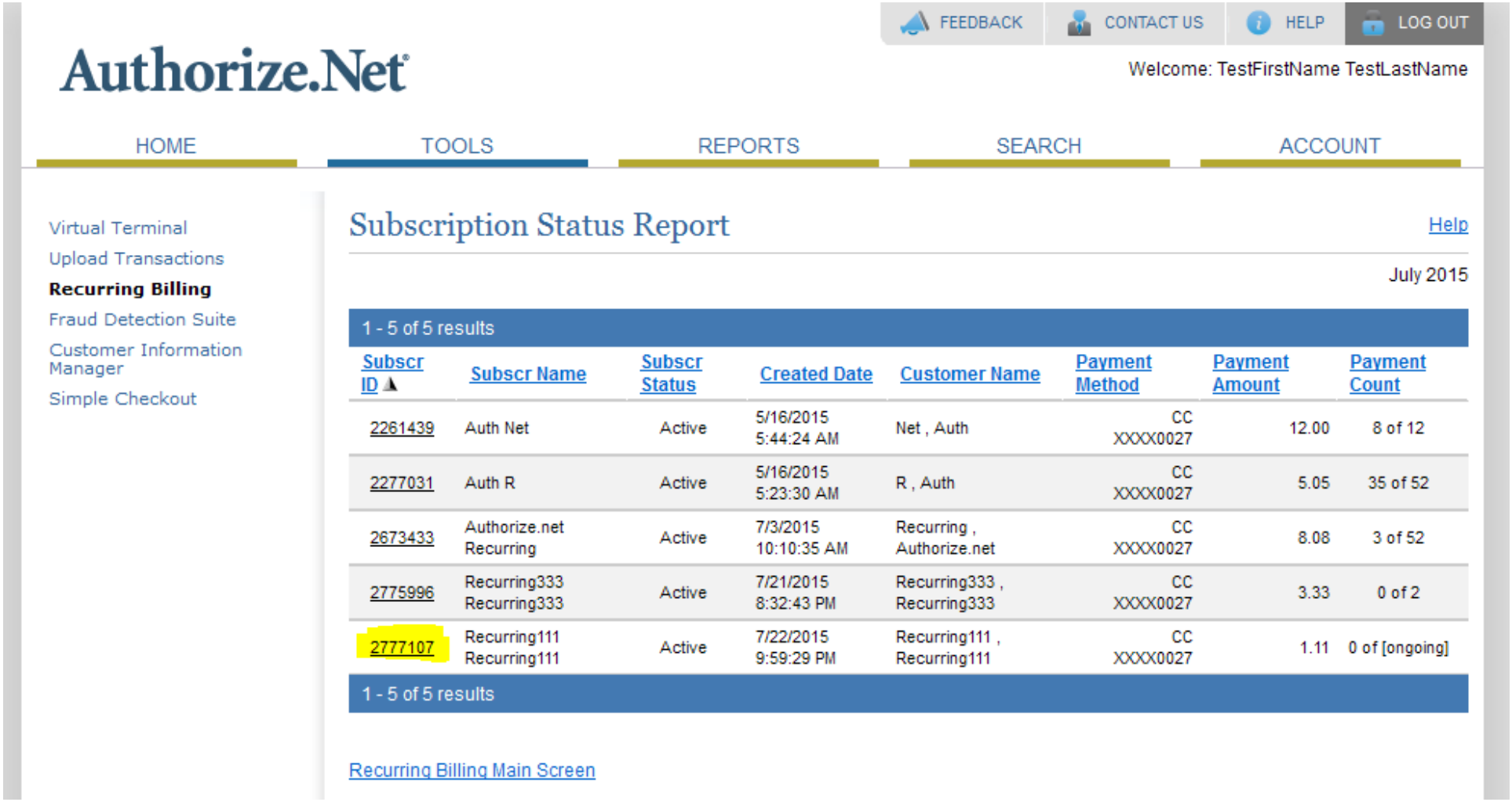

View the details of your subscription; in this case our subscription is a "**Monthly/Sustaining**".

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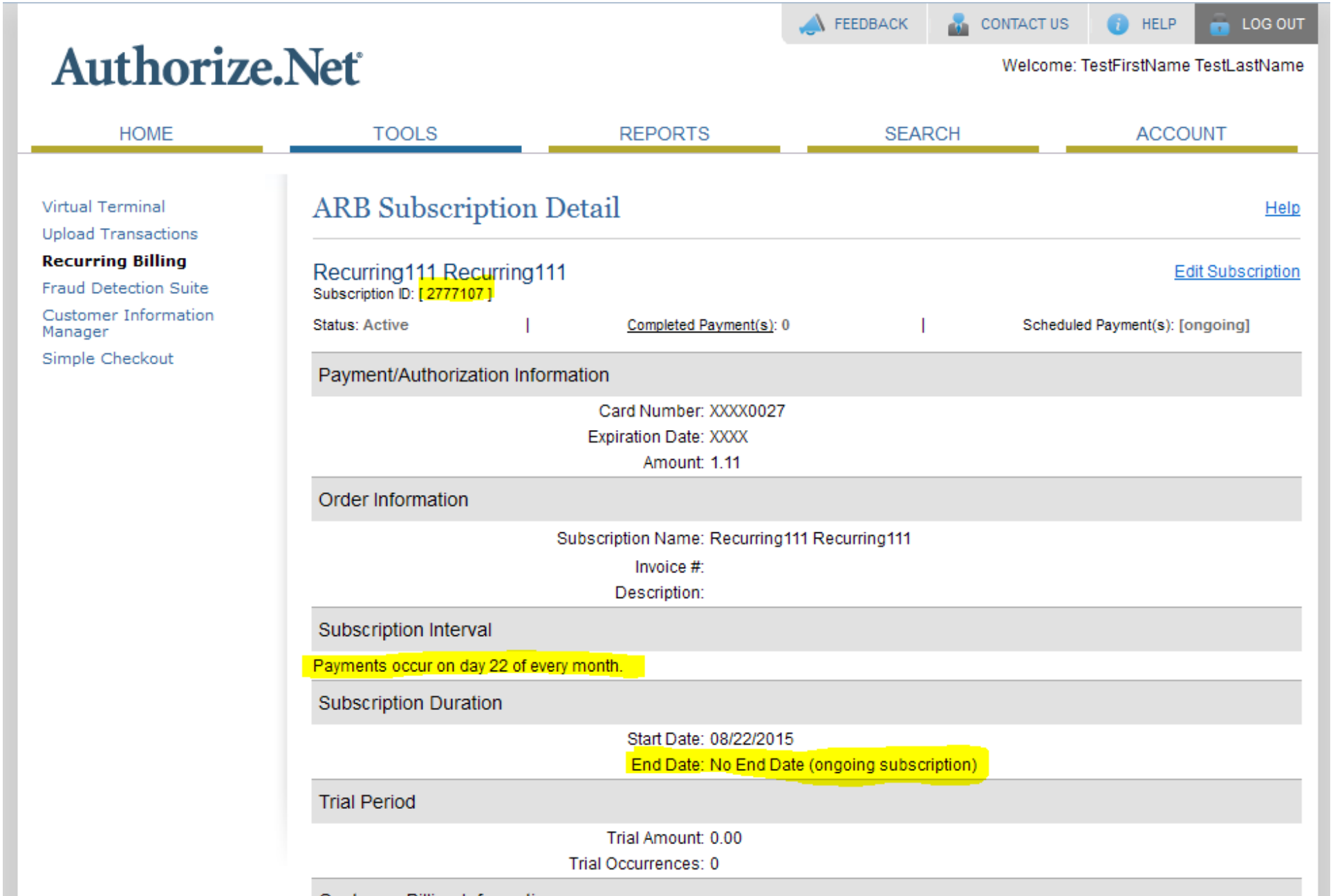

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This summarizes the steps to accomplish this task in a fairly general way, so if you have any trouble at all please don't hesitate to contact Authorize.Net (http://www.authorize.net/support/ or **1.866.682.4131**) if it's an issue on their end, or contact our Support Team (**866.909.8700**) if we can be of assistance on the **Trail Blazer** side of things.

Related Resources

Article: List of Merchant Gateways that Trail Blazer Integrates with
Article: Configure Website
Article: Iframe tags for stylesheets
Video: Iframes

Trail Blazer Live Support

Phone: 1-866-909-8700
Email: support@trailblz.com
Facebook: https://www.facebook.com/pages/Trail-Blazer-Software/64872951180
Twitter: https://twitter.com/trailblazersoft

** As a policy we require that you have taken our intro training class before calling or emailing our live support team.*

Click here to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

** After registering you'll receive a confirmation email with the instructions for how to log into the GoToMeeting session where we host our live interactive trainings.*

** This service is included in your contract.*